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No. 25-1/2026/Trg/BINCC/NOC-HR/16

Date: 08.09.2026

To,
All CGMs, BSNL.

Subject: Manning of Circle Network Operations (CNOCs) and BA level Field Response Teams (FRT) for monitoring of BSNL Networks – Regarding.

Reference: Restructuring Cell, BSNL CO letter no. BSNLCO-RSTG/12(11)/2/2026-RSTG dated 02.04.2026 (copy enclosed)

Please refer to Restructuring Cell, BSNL CO letter dated 02.04.2026, as mentioned under reference. It is submitted that BSNL Integrated Network Command Centre (BINCC) at BSNL Corporate Office, along with corresponding structures at Circle level (CNOCs) and Business Area level (FRT) has been formulated. The function of BINCC is to strengthen the real-time monitoring of network performance, improve service quality, enhance customer responsiveness, and establish an integrated operational accountability framework across all technology domains and service segments of BSNL.

2. In order to man the BINCC and corresponding field structures at Circle and BA levels round the clock without any interruption, it is necessary to post suitable officers/officials at CNOCs i.e. at Circle level and FRT i.e. at BA level. If suitable officers are not available then Circle/s may deployed Group 'C' officials for manning round the clock (24X7) for uninterrupted and smooth functioning of BINCC.

This issues with the approval of the Competent Authority.

Enclosure: As above

मनोज 08/09/2026
मनोज चावला / (Manoj Chawla)
उपमहाप्रबंधक (प्रशिक्षण) / DGM (Training)
निगम कार्यालय बीएसएनएल/BSNLCO

Copy: to:

- The PPS to CMD, BSNL for kind information please.
- The PPS to DIR HR, BSNL for kind information please.